

Appendix A : VEHICLES MAINTENANCE STANDARDS

The Service Provider is fully responsible for all the maintenance and repair of each vehicle including when the vehicle is damaged or is not in good working condition. Maintenance should be conducted by the service provider every 5,000 KM (five thousand kilometres) or every 3 month, whichever comes first. During such maintenance or repair, the Service Provider shall provide HI with a service vehicle of the same quality, type and condition (or better) as the vehicle undergoing maintenance at no extra cost. In case the Service Provider fails to provide such replacement vehicle within 24 hours of required replacement, HI reserves the option to either suspend or terminate this agreement and/or apply penalties of 1% of the rental cost per day, week or month for that vehicle until such time the subject vehicle of a Replacement vehicle is made available to HI by giving an immediate notice to the Service Provider.

The following HI services apply to 4x4 vehicles. The Service Provider is expected to follow in part or in full these recommended minimum services.

Service "A": Minimum Service

- Clean the engine
- Change the engine oil
- Clean and drain the water separator
- Clean the air filter
- Check the oil level: gearbox, transfer box, differentials, axles
- Check for water in the axles (if water mixed in, change the oil).
- Clean the axle breathers union and hose.
- Grease the transmission and steering system (8 nipples).
- Check the condition of the suspension: insulators (rubber bushes), spring blades and shock absorbers.
- Check the condition of the rear and the front engine mountings.
- Check the condition of the exhaust pipe and the insulators (rubber mountings).
- Check the condition and tension of the belt.
- Check the different warning lights of the dashboard.

⇒ **to be performed every 5 000km**

Filter Service 'B': Minimum Service A plus the following:

- Change the diesel filter
- Change the oil filter.
- Check the clearance in front wheel hubs and front axle swilling boxes by shaking strongly the front wheels.
- Check the clearance in the steering system
- Check the pads or shoes of the front breaks and correct if necessary

=>to be performed every 10 000 km

Complete service "C": Service "B" plus the following:

- Change oil in gearbox, transfer box, axle.
- Check rear brake shoes.
- Grease hinges and locks of doors.
- Grease tilt mechanic of steering system.
- Change the tyres if necessary.

=> TO be performed every 20 000 km